



County Communicator

Brazos County

3rd Quarter of 2018: July–September

Total Calls: 2,701

13% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 1,200

Top 10 Need Categories

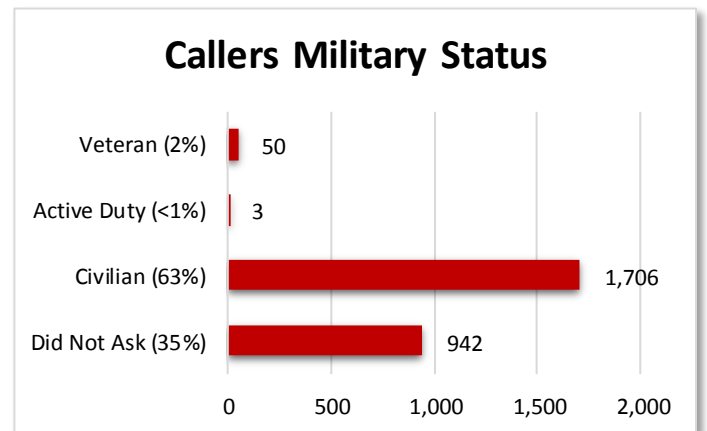
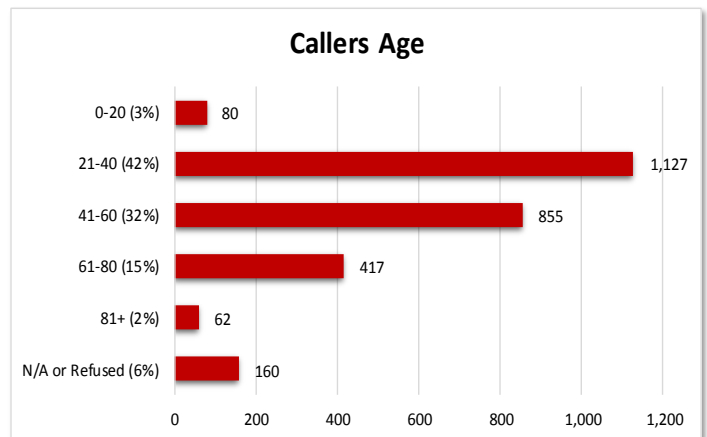
1	Housing	23%
2	Utility Assistance	21%
3	Health Care	10%
4	Food & Meals	8%
5	Individual, Family & Community Support	5%
6	Transportation	3%
7	Clothing, Personal, & Household Needs	3%
8	Legal, Consumer & Public Safety	3%
9	Mental Health & Addictions	3%
10	Education	2%

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 10% of Housing requests are unmet

1	Clothing, Personal, & Household Needs	24%
2	Transportation	23%
3	Other Government & Economic Services	22%
4	Disaster Services	17%
5	Individual, Family & Community Support	16%
6	Health Care	14%
7	Housing	10%
8	Legal, Consumer & Public Safety	10%
9	Education	10%
10	Mental Health & Addictions	8%

Call Information *



Caller City

Bryan	1,890
College Station	799
Kurten	6
Millican	3
Navasota	2
Wellborn	1

*Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/College Station.

