



# County Communicator Brazos Valley Region

3rd Quarter of 2018: July–September

**Total Calls: 4,384**

12% of appropriate calls received a Follow Up call within two weeks

**Visits to 211Texas.Org: 1,724**

## Top 10 Need Categories

1	Utility Assistance	27%
2	Housing	26%
3	Health Care	12%
4	Food & Meals	10%
5	Individual, Family & Community Support	8%
6	Transportation	5%
7	Clothing, Personal, & Household Needs	4%
8	Mental Health & Addiction	3%
9	Legal, Consumer & Public Safety	3%
10	Education	2%

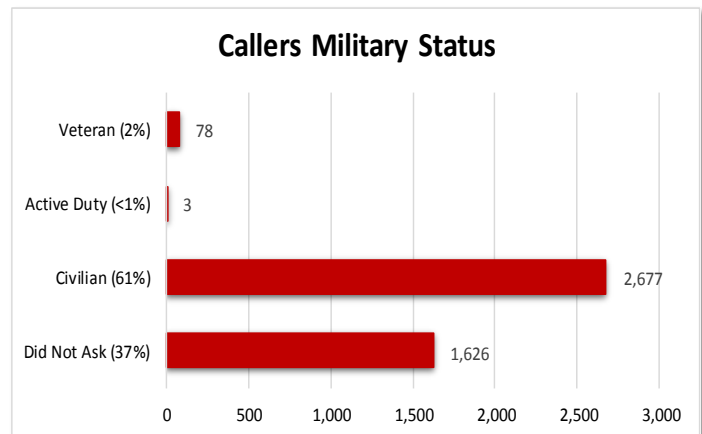
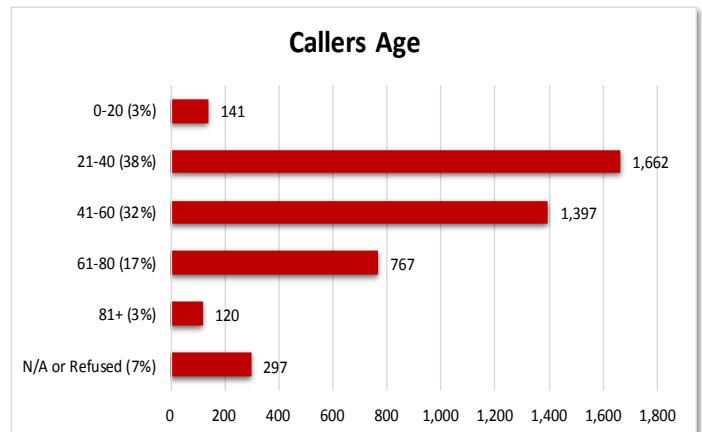
## Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 17% of Transportation requests are unmet

1	Clothing, Personal & Household Needs	30%
2	Volunteer & Donations	20%
3	Transportation	17%
4	Housing	13%
5	Health Care	13%
6	Individual, Family & Community Support	13%
7	Education	12%
8	Disaster Services	9%
9	Mental Health & Addiction	8%
10	Information Services	8%

## Call Information \*



## Caller County

Brazos	2,701
Burleson	256
Grimes	380
Leon	243
Madison	127
Robertson	307
Washington	370

\*Graphs do not reflect data not captured or client's right to refusal.

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