



County Communicator

Burleson County

3rd Quarter of 2018: July–September

Total Calls: 256

18% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 119

Top 10 Need Categories

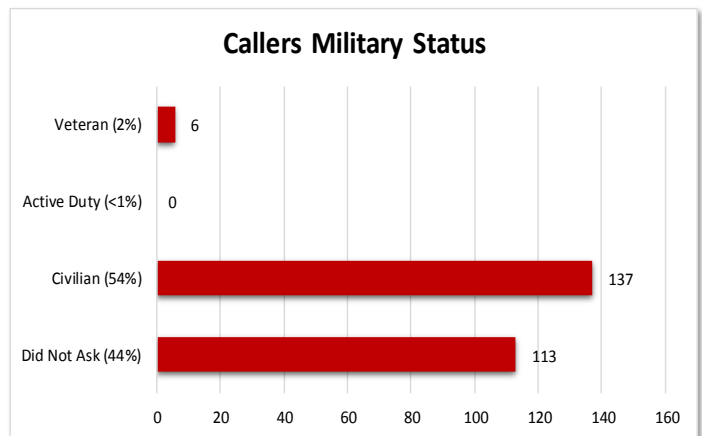
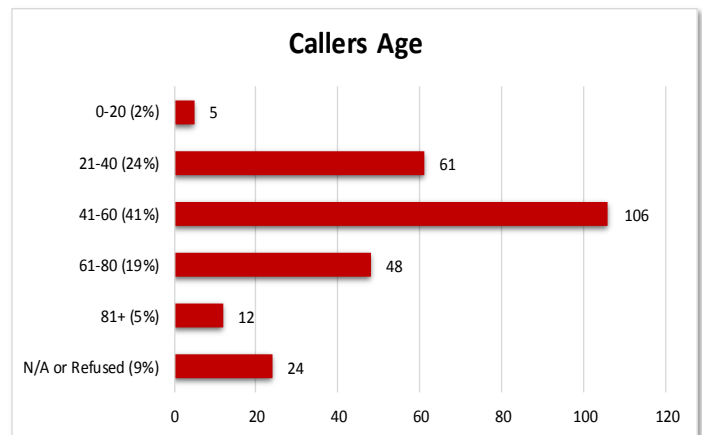
1	Utility Assistance	16%
2	Housing	13%
3	Individual, Family & Community Support	12%
4	Food & Meals	10%
5	Health Care	7%
6	Transportation	4%
7	Clothing, Personal, Household Needs	3%
8	Education	2%
9	Information Services	2%
10	Legal, Consumer & Public Safety Service	2%

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 41% of Utility requests are unmet

1	Utility Assistance	41%
2	Housing	32%
3	Individual, Family & Community Support	30%
4	Clothing, Personal, & Household Needs	8%
5	Information Services	6%

Call Information *



Caller City

Caldwell	144
Chriesman	4
Deanville	1
Lyons	5
Rockdale	1
Snook	16
Somerville	85

*Graphs do not reflect data not captured or client's right to refusal.

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