



County Communicator City of Bryan

3rd Quarter of 2018: July–September

Total Calls: 1,890

15% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 532

Top 10 Need Categories

1	Housing	22%
2	Utility Assistance	21%
3	Health Care	9%
4	Food & Meals	8%
5	Individual, Family & Community Support	5%
6	Transportation	3%
7	Clothing, Personal, Household Needs	3%
8	Legal, Consumer & Public Safety	3%
9	Mental Health & Addictions	2%
10	Education	2%

Percent of Unmet Needs by Category

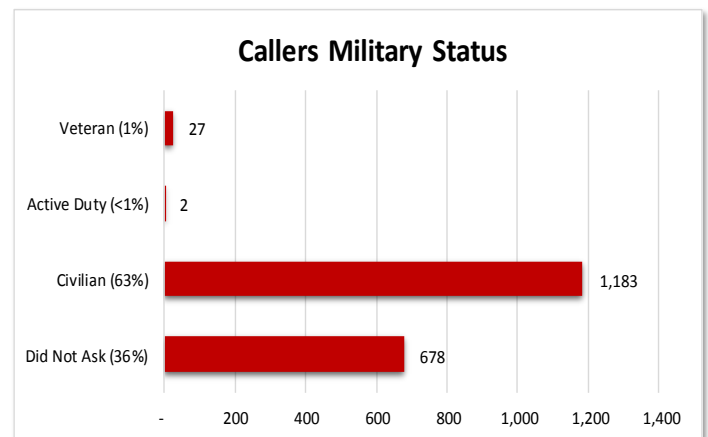
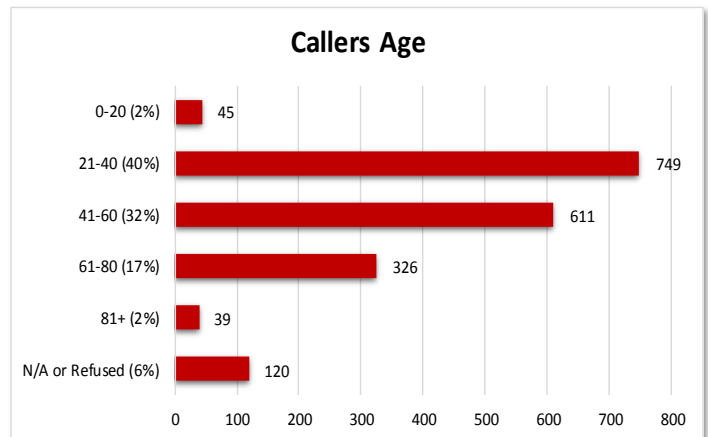
Sorted by total number of requests
Ex. 31% of Housing requests are unmet

1	Clothing, Personal & Household Needs	31%
2	Transportation	27%
3	Individual, Family & Community Support	16%
4	Health Care	14%
5	Housing	12%
6	Utility Assistance	4%
7	Legal, Consumer & Public Safety Service	4%
8	Food & Meals	3%
9	Education	3%
10	Mental Health/Addictions	2%



2-1-1 Texas is a partnership between United Way of the Brazos Valley and the Texas Information and Referral Network, a program of the Health and Human Services Commission.

Call Information *



Caller Zip Code

77801	397
77802	344
77803	896
77805	19
77806	22
77807	145
77808	67

*Graphs do not reflect data not captured or client's right to refusal.

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