



# County Communicator City of College Station

3rd Quarter of 2018: July–September

**Total Calls: 799**

8% of appropriate calls received a Follow Up call within two weeks

**Visits to 211Texas.Org: 463**

## Top 10 Need Categories

1	Housing	25%
2	Utility Assistance	22%
3	Health Care	12%
4	Food & Meals	9%
5	Individual, Family & Community Support	5%
6	Clothing, Personal, & Household Needs	4%
7	Income Support & Assistance	4%
8	Transportation	3%
9	Mental Health & Addictions	3%
10	Legal, Consumer & Public Safety	3%

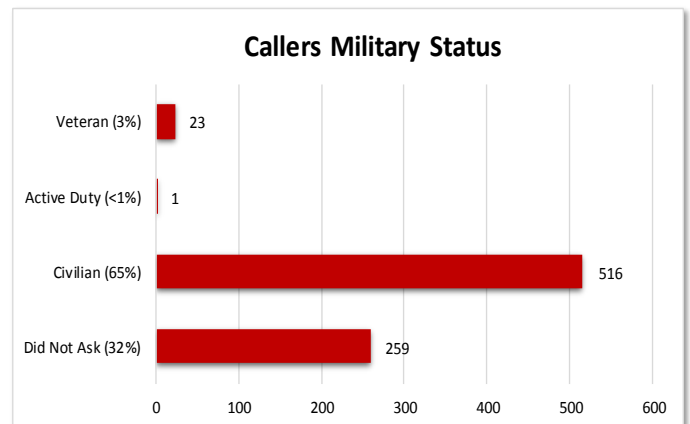
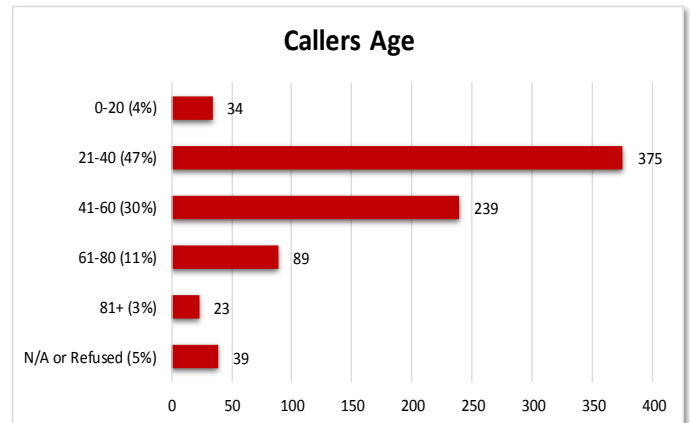
## Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 17% of Mental Health requests are unmet

1	Individual, Family & Community Support	17%
2	Mental Health & Addictions	17%
3	Health Care	15%
4	Legal, Consumer & Public Safety	14%
5	Clothing, Personal & Household Needs	13%
6	Transportation	13%
7	Housing	8%
8	Income Support & Assistance	6%
9	Food & Meals	4%
10	Utility Assistance	2%

## Call Information \*



## Caller City

77840	484
77841	3
77842	12
77843	1
77844	3
77845	296

\*Graphs do not reflect data not captured or client's right to refusal.

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