



# County Communicator Brazos Valley Region

4th Quarter of 2018: October–December

**Total Calls: 4,851**

11% of appropriate calls received a Follow Up call within two weeks

**Visits to 211Texas.Org: 1,000**

## Top 10 Need Categories

1 Individual, Family & Community Support	32%
2 Housing	18%
3 Utility Assistance	17%
4 Health Care	9%
5 Food & Meals	9%
6 Transportation	4%
7 Mental Health & Addiction	4%
8 Clothing, Personal, & Household Needs	3%
9 Legal, Consumer & Public Safety	2%
10 Income & Support Services	2%

## Percent of Unmet Needs by Category

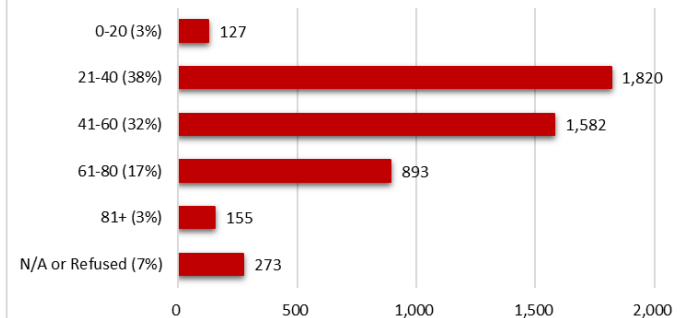
Sorted by total number of requests

Ex. 18% of Health Care requests are unmet

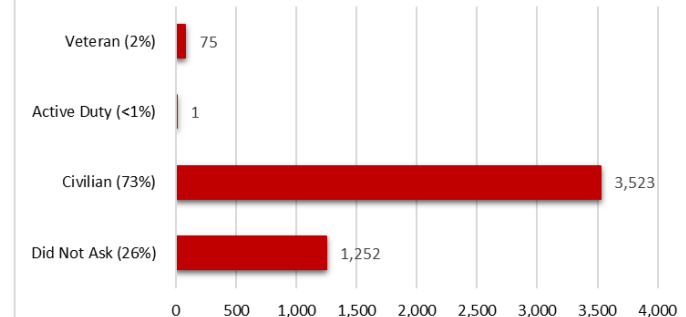
1 Individual, Family & Community Support	22%
2 Housing	12%
3 Utilities	7%
4 Health Care	8%
5 Transportation	16%
6 Food & Meals	6%
7 Clothing, Personal, & Household Needs	13%
8 Income & Support Services	20%
9 Mental Health & Addiction	4%
10 Legal, Consumer & Public Safety	7%

## Call Information \*

### Callers Age



### Callers Military Status



## Caller County

Brazos	3,446
Burleson	219
Grimes	280
Leon	201
Madison	126
Robertson	275
Washington	304

\*Graphs do not reflect data not captured or client's right to refusal.

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