



County Communicator City of Bryan

4th Quarter of 2018: October–December

Total Calls: 2,374

12% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 280

Top 10 Need Categories

1 Individual, Family & Community Support	33%
2 Housing	14%
3 Utility Assistance	13%
4 Food & Meals	7%
5 Health Care	7%
6 Clothing, Personal, Household Needs	3%
7 Mental Health & Addictions	2%
8 Transportation	2%
9 Legal, Consumer & Public Safety	2%
10 Information Services	1%

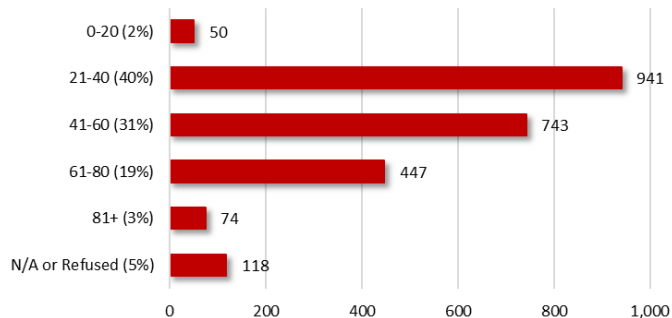
Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 12% of Housing requests are unmet

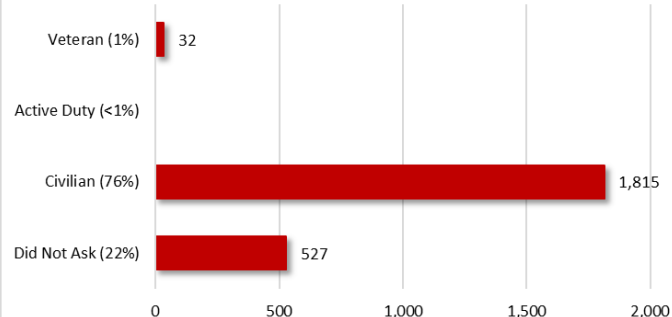
1 Individual, Family & Community Support	20%
2 Housing	12%
3 Utility Assistance	9%
4 Transportation	18%
5 Health Care	5%
6 Clothing, Personal, Household Needs	11%
7 Food & Meals	4%
8 Mental Health & Addictions	5%
9 Volunteer & Donations	100%
10 Legal, Consumer & Public Safety Service	6%

Call Information *

Callers Age



Callers Military Status



Caller Zip Code

77801	492
77802	398
77803	1,197
77805	15
77806	29
77807	148
77808	105

*Graphs do not reflect data not captured or client's right to refusal.

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