



# County Communicator

## Burleson County

4th Quarter of 2018: October–December

**Total Calls: 219**

13% of appropriate calls received a Follow Up call within two weeks

**Visits to 211Texas.Org: 39**

### Top 10 Need Categories

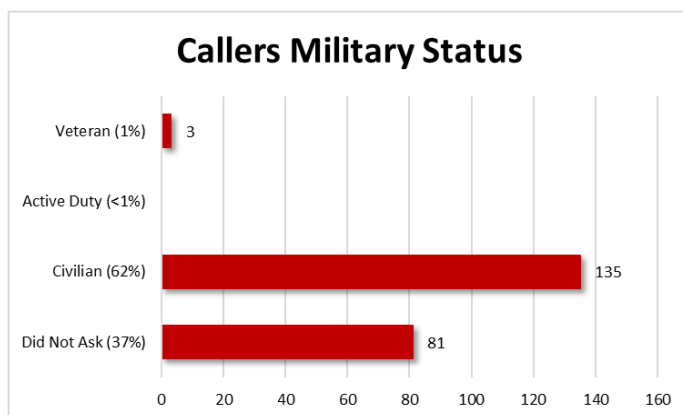
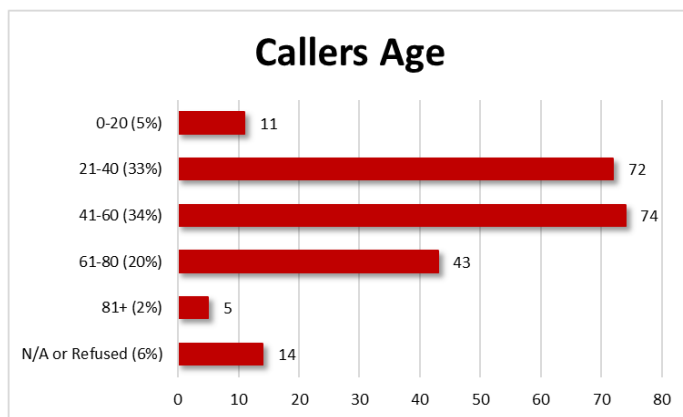
1 Individual, Family & Community Support	18%
2 Housing	12%
3 Utility Assistance	11%
4 Health Care	8%
5 Food & Meals	6%
6 Transportation	5%
7 Mental Health & Addictions	5%
8 Income & Support Services	4%
9 Information Services	3%
10 Clothing, Personal, Household Needs	1%

### Percent of Unmet Needs by Category

Sorted by total number of requests  
Ex. 21% of Food & Meal requests are unmet

1 Individual, Family & Community Support	44%
2 Housing	15%
3 Food & Meals	21%
4 Health Care	17%
5 Transportation	20%
6 Utility Assistance	4%
7 Clothing, Personal, Household Needs	50%
8 Mental Health & Addictions	10%

### Call Information \*



### Caller City

Caldwell	128
Chriesman	1
Deanville	3
Rockdale	1
Snook	18
Somerville	68

\*Graphs do not reflect data not captured or client's right to refusal.

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