



County Communicator City of College Station

4th Quarter of 2018: October–December

Total Calls: 1,069

12% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 216

Top 10 Need Categories

1 Individual, Family & Community Support	30%
2 Housing	19%
3 Utility Assistance	15%
4 Food & Meals	9%
5 Health Care	8%
6 Transportation	3%
7 Mental Health & Addictions	3%
8 Clothing, Personal & Household Needs	3%
9 Income & Support Services	2%
10 Legal, Consumer & Public Safety	2%

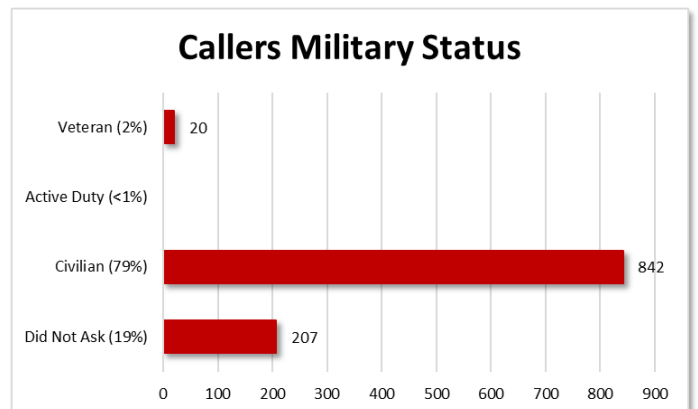
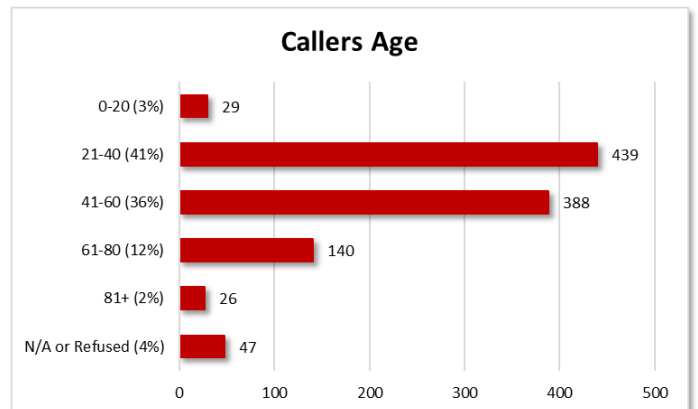
Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 22% of Transportation requests are unmet

1 Individual, Family & Community Support	27%
2 Housing	7%
3 Food & Meals	9%
4 Transportation	22%
5 Utility Assistance	5%
6 Health Care	5%
7 Income & Support Services	16%
8 Arts, Culture, Recreation	100%
9 Disaster Services	17%
10 Legal, Consumer & Public Safety	6%

Call Information *



Caller City

77840	705
77841	5
77842	6
77843	2
77844	1
77845	350

*Graphs do not reflect data not captured or client's right to refusal.

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