



County Communicator Washington County

4th Quarter of 2018: October–December

Total Calls: 304

7% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 41

Top 10 Need Categories

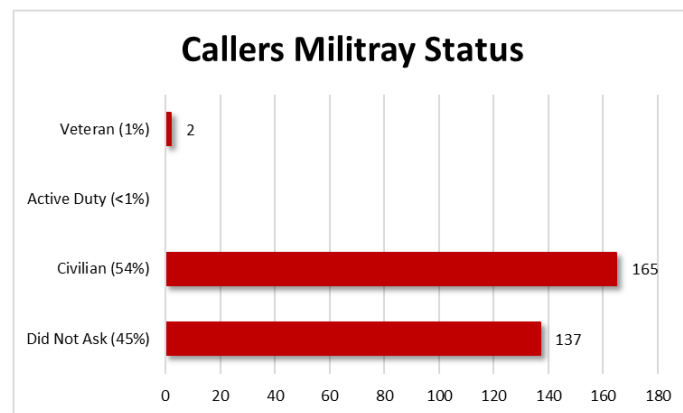
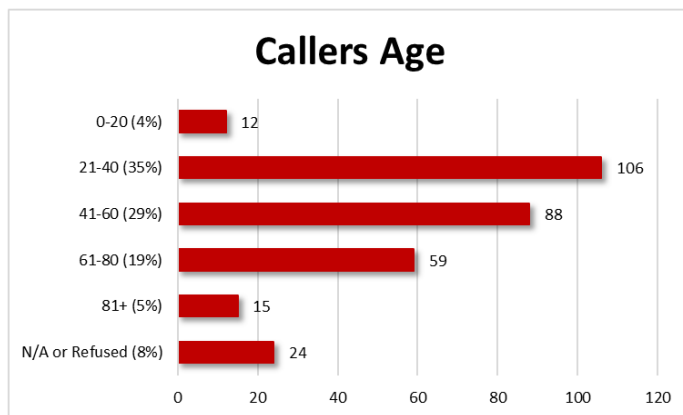
1	Housing	15%
2	Individual, Family & Community Support	7%
3	Utility Assistance	6%
4	Health Care	6%
5	Mental Health & Addictions	5%
6	Transportation	4%
7	Food & Meals	4%
8	Legal, Consumer & Public Safety Services	2%
9	Income & Support Services	2%
10	Disaster Services	1%

Percent of Unmet Needs by Category

Sorted by total number of requests
Ex. 16% of Housing requests are unmet

1	Housing	16%
2	Utility Assistance	21%
3	Transportation	23%
4	Health Care	12%
5	Individual, Family & Community Support	5%
6	Mental Health & Addictions	7%
7	Income & Support Services	17%
8	Clothing, Personal & Household Needs	25%
9	Volunteers & Donations	100%
10	Other Government & Economic Services	100%

Call Information *



Caller City

Brenham	248
Burton	11
Chappell Hill	16
Washington	25
Hempstead	4

*Graphs do not reflect data not captured or client's right to refusal.

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