



# 2.1.1 County Communicator E X A S eople and Services Grimes County

3rd Quarter of 2018: July-September

### **Total Calls: 380**

19% of appropriate calls received a Follow Up call within two weeks

#### Visits to 211Texas.Org: 217

#### **Top 10 Need Categories**

1	Utility Assistance	19%
2	Disaster Services	9%
3	Housing	8%
4	Individual, Family & Community Support	6%
5	Health Care	5%
6	Food & Meals	5%
7	Mental Health & Addictions	4%
8	Information Services	3%
9	Transportation	3%
10	Clothing, Personal & Household Needs	2%

#### **Percent of Unmet Needs by Category**

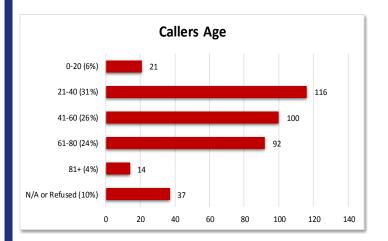
Sorted by total number of requests Ex. 27% of Housing requests are unmet

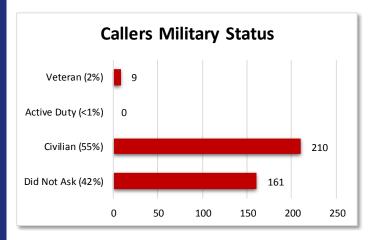
1	Clothing, Personal & Household Needs	<b>50</b> %
2	Housing	27%
3	Health Care	21%
4	Utility Assistance	<b>15</b> %
5	Individual, Family & Community Support	10%
6	Mental Health & Addictions	7%





#### **Call Information \***





## **Caller City**

Anderson	21
Bedias	49
Iola	20
Navasota	228
Plantersville	41
Richards	12
Roans Prairie	2

\*Graphs do not reflect data not captured or client's right to refusal.

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