



County Communicator

Leon County

3rd Quarter of 2018: July–September

Total Calls: 243

9% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 57

Top 10 Need Categories

| | | |
|----|--|-----|
| 1 | Utility Assistance | 21% |
| 2 | Housing | 11% |
| 3 | Health Care | 6% |
| 4 | Individual, Family & Community Support | 5% |
| 5 | Food & Meals | 5% |
| 6 | Transportation | 4% |
| 7 | Income Support & Assistance | 2% |
| 8 | Mental Health & Addictions | 2% |
| 9 | Disaster Services | 2% |
| 10 | Education | 2% |

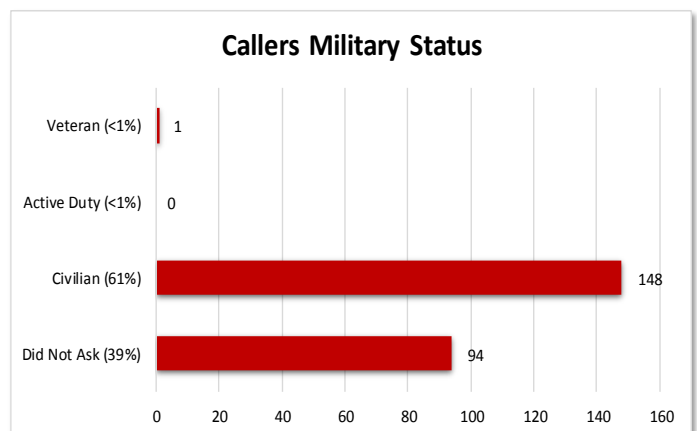
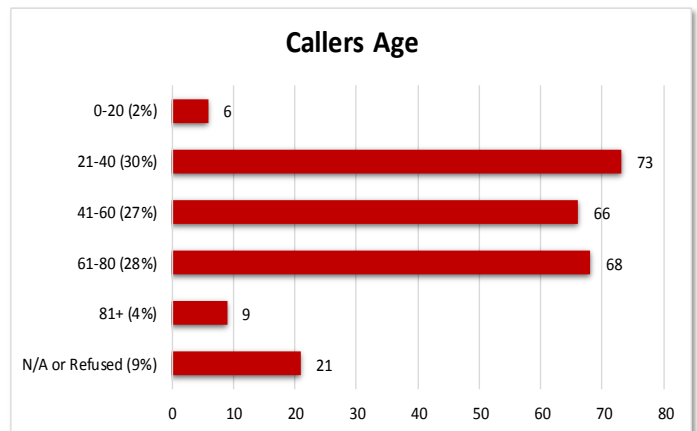
Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 10% of Utility Assistance requests are unmet

| | | |
|---|---------------------------------------|------|
| 1 | Clothing, Personal, & Household Needs | 100% |
| 2 | Housing | 35% |
| 3 | Transportation | 22% |
| 4 | Utility Assistance | 10% |

Call Information *



Caller City

| | |
|-------------|----|
| Buffalo | 74 |
| Centerville | 32 |
| Concord | 5 |
| Flynn | 1 |
| Jewett | 36 |
| Leona | 5 |
| Marquez | 16 |
| Normangee | 43 |
| Oakwood | 31 |

*Graphs do not reflect data not captured or client's right to refusal.

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