



County Communicator

Madison County

3rd Quarter of 2018: July–September

Total Calls: 127

9% of appropriate calls received a Follow Up call within two weeks

Visits to 211Texas.Org: 24

Top 10 Need Categories

1	Utility Assistance	24%
2	Housing	17%
3	Health Care	15%
4	Individual, Family & Community Support	6%
5	Food & Meals	3%
6	Clothing, Personal, & Household Needs	3%
7	Disaster Services	3%
8	Employment	3%
9	Income Support & Assistance	2%
10	Income Services	2%

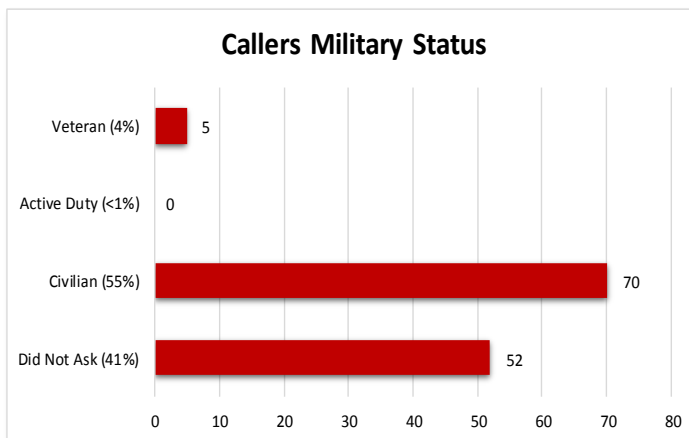
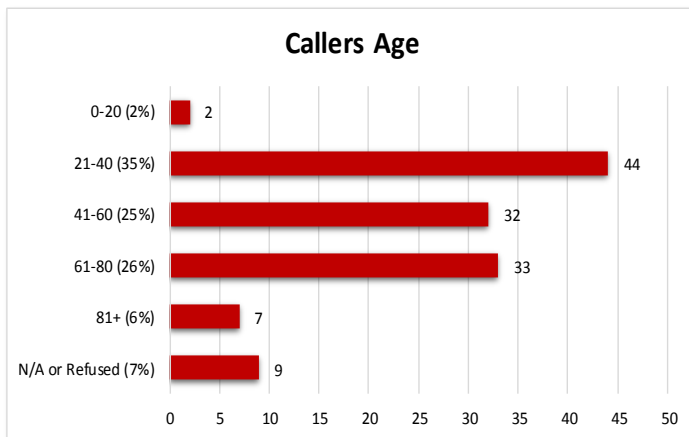
Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 10% of Utility Assistance requests are unmet

1	Education	100%
2	Transportation	50%
3	Housing	40%
4	Clothing, Personal & Household Needs	25%
5	Disaster Services	25%
6	Individual, Family & Community Support	21%
7	Income Support & Assistance	20%
8	Utility Assistance	10%

Call Information *



Caller City

Madisonville	83
Midway	22
Normangee	21
North Zulch	1

*Graphs do not reflect data not captured or client's right to refusal.

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