



# County Communicator Robertson County

3rd Quarter of 2018: July–September

**Total Calls: 307**

7% of appropriate calls received a Follow Up call within two weeks

**Visits to 211Texas.Org: 52**

## Top 10 Need Categories

1	Utility Assistance	39%
2	Housing	18%
3	Health Care	12%
4	Food & Meals	10%
5	Individual, Family & Community Support	5%
6	Transportation	5%
7	Legal, Consumer & Public Safety	3%
8	Clothing, Personal & Household Needs	3%
9	Income Assistance	2%
10	Mental Health & Addictions	1%

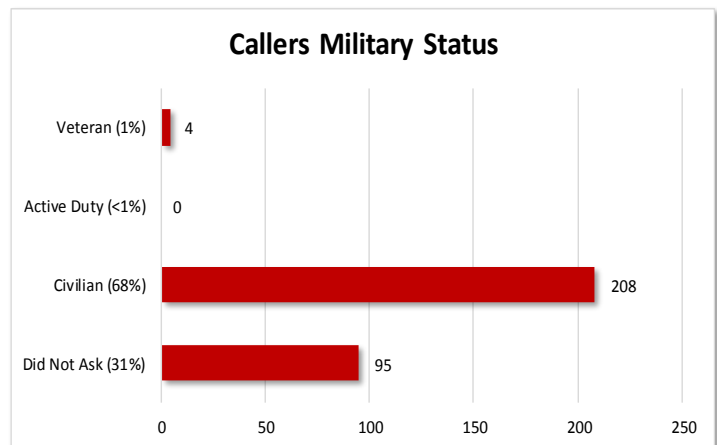
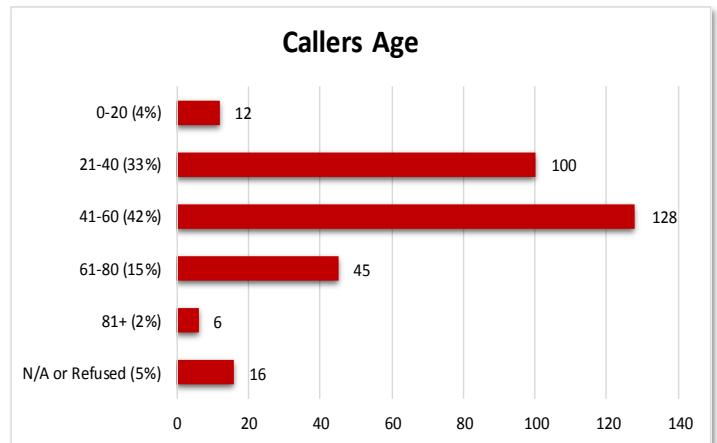
## Percent of Unmet Needs by Category

Sorted by total number of requests

Ex. 6% of Utility Assistance requests are unmet

1	Education	100%
2	Clothing, Personal & Household Needs	33%
3	Mental Health & Addictions	33%
4	Health Care	14%
5	Legal, Consumer & Public Safety	14%
6	Housing	11%
7	Utility Assistance	4%

## Call Information \*



## Caller City

Bremond	32
Calvert	40
Franklin	62
Hearne	191
New Baden	4

\*Graphs do not reflect data not captured or client's right to refusal.

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