



# County Communicator Washington County

3rd Quarter of 2018: July–September

**Total Calls: 370**

8% of appropriate calls received a Follow Up call within two weeks

**Visits to 211Texas.Org: 55**

## Top 10 Need Categories

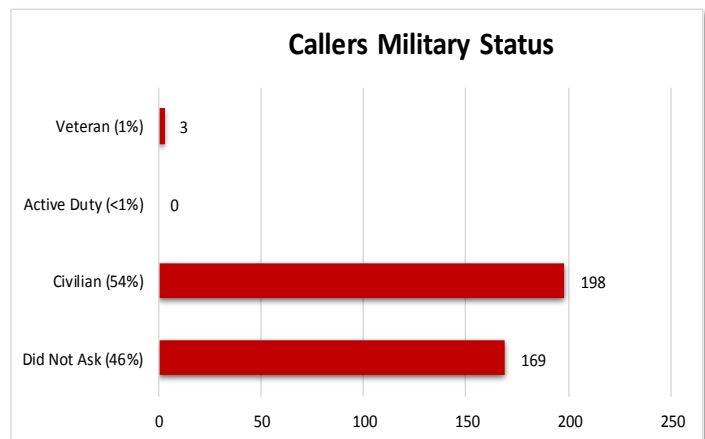
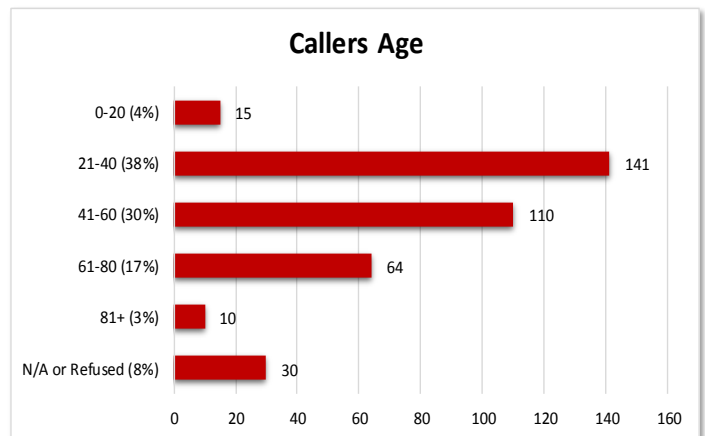
1	Housing	16%
2	Health Care	9%
3	Utility Assistance	6%
4	Transportation	6%
5	Food & Meals	6%
6	Individual, Family & Community Support	4%
7	Legal, Consumer & Public Safety Services	3%
8	Mental Health & Addictions	3%
9	Disaster Services	2%
10	Education	2%

## Percent of Unmet Needs by Category

Sorted by total number of requests  
Ex. 6% of Housing requests are unmet

1	Volunteer & Donations	50%
2	Education	29%
3	Income Support & Assistance	25%
4	Clothing, Personal & Household Needs	25%
5	Disaster Services	11%
6	Transportation	9%
7	Mental Health & Addictions	9%
8	Health Care	6%
9	Housing	5%
10	Utility Assistance	4%

## Call Information \*



## Caller City

Brenham	290
Burton	6
Chappell Hill	20
Washington	53
Hempstead	1

\*Graphs do not reflect data not captured or client's right to refusal.

This data is 2-1-1 proprietary information. Please do not publish this information without citing or attributing this data to 2-1-1 Texas Bryan/ College Station.

